Access and support for disabilities

The practice offers step free access to our Summertown and Cutteslowe surgeries. Additionally, there is a hearing loop on the reception desks, large print leaflets are available and we also have dementia friendly signs.

Threats of violence or abuse of our staff

Our staff work hard to provide you with the best possible service. Please treat them with the courtesy and respect they deserve. We operate a zero-tolerance policy and may refuse to provide services to individuals who are violent, threaten violence, commit or threaten to commit a criminal offence.

Patient Participation Group

We have an active Patient Participation Group (PPG), ensuring that our patients are involved in decisions about the services provided by the Practice. Further information about out PPG is available on our website.

Patient data

All clinical and administrative staff have an ethical as well as a legal duty to protect patient information from unauthorised disclosure and in accordance with the Data Protection Act 2018. The patient privacy notice is available on the practice website.

Comments, suggestions and complaints

Our aim is to give the highest possible standard of service. We would like you to tell us what you think about the service we provide. If you would like to offer a comment or suggestion or raise a complaint, this can be raised with any member of the team. Further information about this can also be found on the practice website or within the complaints leaflet.

NHS England Contact

The practice provides NHS services on behalf of NHS England. PO Box 16738, Redditch, B97 9PT. Tel: 0300 311 2233 Email: England.contactus@nhs.net

Summertown Group Practice

Practice information leaflet

Summertown Group Practice is a partnership providing NHS Services under an NHS England Medical Services Contract.

Summertown Health Centre 160 Banbury Road Oxford OX2 7BS

Cutteslowe Surgery 9 Kendall Crescent Oxford OX2 8NE

Wolvercote Surgery 73 Godstow Road Oxford OX2 8PE

Telephone: 01865 515552

Email: <a href="mailto:bobble:bobbble:bobble:bobble:bobble:bobble:bobble:bobble:bobble:bobble

Website: www.summertownhealthcentre.co.uk

Opening hours

Summertown Health Centre and Cutteslowe Surgery

Mon – Fri	08:30	18:30
Malvaraata Surgary		

Wolvercote Surgery

Mon – Fri	08:30	13:00
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THE PRACTICE TEAM Partners

Dr Siobhan Becker (Senior Partner) MB BS (1995) DRCOG MRCGP DFFP Dr Matthew Cheetham BA MB BS (2001) UK Dr Lorna Monteith BMedSci BMBS (2006) DRCOG DFSRH PGCCE Dr Dave Triffitt MBBS DRCOG MRCGP MSc Sports Medicine Dr John Monach MBBS MRCGP (2005) Dr Charles Luo MBBS 2014 MRCGP

Salaried GPs

Dr Kyle Knox MB ChB (1989) UK MRCGP RCPATH MSc DTM+H MRCP MBChB BSc (Hon) Dr Lynsey Bennett BA MBBS MRCGP DFSRH Dr Hannah Peters MBBCh MRCGP DRCOG DFSRH PGCME Dr Emily Saunders MBChB BMedSci(Hons) DCH DRCOG MRCGP Dr Nicky Warren BMBCh MRCGP DRCOG DGM Dr Katie Camm bmbcH (Cantab) DCH DFSRH MRCP (UK) MRCGP Dr Kate Connelly Dr Joseph Doris MBBS BSc (Hons) MRCGP DRCOG Dr Emily McGhee MBBS (2017) BSc (Hones) PG Cert MRCGP

Nurses

Sarah Strange Nurse Manager, asthma & COPD, research nurse Lydia MacMasters-Green Practice Nurse, diabetes, contraception Celine Baccas Practice Nurse, travel, adult immunisation Laila Moorbath Specialist Nurse Practitioner, minor illness Tracy Kelly Diabetes Specialist Nurse, research nurse Christine Bates Practice Nurse Mandy Beckett Assistant Practitioner Kate Howkins Healthcare Assistant

Other healthcare staff

Maan Younis Clinical Pharmacist Omnia Ali Clinical Pharmacist

Practice Manager Heidi Devenish Business Practice Manager

Teaching Practice

This is a teaching practice and occasionally trainee GPs or medical students may, as part of their training, be required to sit in with their trainer GP during consultations with patients. You will always be asked if you consent to this prior to your consultation. If you do not consent, the trainee will not sit in on your consultation.

Appointments and accessing practice services

To make an appointment to see your GP or any member of our healthcare staff, or to access any other of our practice services, please log on to the practice website at <u>www.summertownhealthcentre.co.uk</u>. Should you be unable to access the website, please ring 01865 515552 and a member of our administrative team will be able to assist you. The practice website contains all the relevant information that you are likely to require. It is the quickest way to access the services you may need.

Repeat Prescriptions

Your GP will initiate any prescription that they determine you require. Repeat prescriptions can be ordered with in person, via the website or using the NHS App Please allow 72 hours for collection.

Services we provide

Family planning | immunisations (adult and child) | cervical screening testing | chronic disease management | NHS health checks | maternity | well baby | travel health

How to register at the practice

The quickest way to register is to use the practice website. We have paper copies of registration forms available at reception. Practice area is below.

